KG Parameswaran (Param) - ITIL Expert, ITIL4 MPT, ITIL4-MSF,PMP,Devops,Agile, Scrum Master-PSM1, SRE Practitioner
Scrum Master, Product Owner, Agile Master from ScrumStudy
Accredited Trainer for ScrumStudy
Accredited & Approved Trainer with Highest Proficiency on all ITIL Modules with APMG, UK,Peoplecert, Cyprus
Approved trainer on PMP from Project Management Institute, USA
Founder of Career4Sure-an accredited training organization with Peoplecert & DevOps Institute
Mob:+919739049447: Email Id paramkg@career4Sure.in; paramkg@gmail.com

Have over 23 years of extensive IT experience in the Manufacturing and Retail domain. Have been associated with the following organizations in designing, implementing & supporting IT services…viz.,

- SmithKline Glaxo Pharmaceuticals, Bangalore,
- Landmark group – a large retail organization based in Dubai with a presence across the Middle East, Asia & Europe
- Emirates National Oil Corporation (ENOC), Dubai
- Celtem Knowledge Solutions, Bangalore as an ITSM Practice Head.
- Freelance and independent Trainer and Consultant

Core Competencies

Training & Consultancy	IT Service Management
Course Material Development	Planning and Implementation
Capacity Planning and Performance	Operational Assessment
Service Strategy and Design	Project Management

Professional Certifications

- ITIL4 MPT & ITIL4 MSF
- ITIL4 Foundation
- ITIL v3 Expert (Certified on all modules from both streams (SLC and Capability)
- ITIL v2 Service Manager
- Project Management from PMI; Approved Project Management Speaker
- Professional Scrum Master (PSM1)
- Scrum Master, Product Owner & Agile Master from ScrumStudy
- DevOps Foundation
- DevOps Certified Agile Service Management
- DevOps Site Reliability Engineering Foundation (SREF) & DevOps Site Reliability Engineering Practitioner (SREP)
- Certified approved and accredited trainer on all ITIL modules from APMG, UK with 'A' proficiency (highest) & Peoplecert

Certified competent Toastmaster from Toastmasters International®, USA. Have won several accolades in public speaking contests. Possess excellent communication skills.

Training Delivery Experience

- A passionate, experienced, enthusiastic, energetic & intense trainer. Brings in loads of enthusiasm & energy to keep an otherwise dry program lively and interesting by substantiating work experience and weaving stories linked to the concept.
- Have mentored several delegates from ITIL Foundation to being an ITIL Expert
- Have delivered innumerable training for many corporate with excellent success rates.
- Have delivered several training on PMP, DevOps, Agile Service Management & Site Reliability Engineering(SRE)
- Highlight being 80% of Corporate returning for repeat programs.

Client List (as per order of training)

ITC Infotech ,Intel, HP, IBM, EMC², DELL, Century Link, Amadeus, SLK, Cerner, Societe General, SONY, Genpact, Microland,L&T Infotech, Vodafone, Xchanging, Ericsson, CGI, General Electric, Allianz, Applied Materials, Alcatel Lucent, Citi Bank, PWC, JP Morgan, TESCO,Lowes, Fidelity, Credit Suisse, BIAS, Americana in United Arab Emirates, Qatar Foundation-Qatar, BMC Software, AXA XL, Accenture, Orange, Birla Soft, Yodley, FLDSmith Capgemini, Yokagawa, Alstom, Verint, HDFC Bank, 3Com Australia, Scientific Games, Compucom, Nabler Web Solutions, Nokia, Deloitte, NTT, Maas Mutuals, Microsoft, Flipkart, Ujjivan Bank, Anglicare-Australia, Tasmania University-Australia, Kendryl, Stratogent, Havells, ANZ Bank, Siemens Healtheniers, Disys, Airbus,Eu-Lisa-France, Essilor, REBIT-IT unit of Reserve Bank Of India, Tranes Technologies…and counting!
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